The CatID login screen has changed. Logging in is now possible with your ID card and a card reader or with itsme®.

- 1. Access the online platform. Our site now uses the Federal Authentication Service (FAS). Choose the "Sign in" option.
- 2. Choose your authentication method:
 - Electronic identity card (eID): insert your card into a reader and enter your PIN code
 - Itsme®: use the itsme® app for a quick and secure identification. To access our site, you need an itsme® account linked to a Belgian ID (the Belgian government requires your national registry number, which is only stored on Belgian ID documents).
- 3. Follow the instructions: after selecting your method, confirm your identity by following the steps.

If you need help or have any problems, you can check the official website of the FPS BOSA https://bosa.belgium.be/fr/services/federal-authentication-service-fas or https://bosa.belgium.be/nl/services/federal-authentication-service-fas. They also offer a support service to answer your technical questions.